To, OEE, DMV, Michelle, Steve Ryan, Ms Stenek, Ken Jenske, Shaun Haywood,

my Name is Kevin AIC at CSI- I work For the DMV/OEE Call Center- I Know there alot of rumors going Around people want to complain saying its a Slave Wage- or were Never appreciated- because Were Just Inmates- you said in your letter to let our voice be heard- let our story be told- If i may please Allow me to let my voice be heard by my story-

You going to recieve many letters with Different opinion- and how Life maybe Changed- by working Through OEE Programs- Some will complain- we are not paid enough-

Lets All be honest - every one would Love to make more - who wouldn't right, Thats a Discussion For a Later Date Some people will tell you how their Job Through - wether it be DMV - or Print Shop, Garmet, call centers - Etc - How it gave them Experience - to be a Better person - a Better person to be released to the public - and not be a gang member no more, or a drug Dealer - which is one of the most Important things OCE provides for us. As I Dealt Drugs my self - with the Experience OCE gave me I'll Never Deal Drugs again - cause Im better Than that now.

But what OCE, and the public, family's -
people who issue the contracts - don't know
things like this -
my story - I was a drug addict - to pills
meth - I dealt them as well - I tried
getting out - stopping - but i couldn't - The
only way i knew out through my desperasion
was through suicide - so I attempted suicide
through a drug over dose - multiple times -
as you can see - I did not die - but what did
happen I had a stroke twice - ~~causing~~
causing brain damage - and memory loss - after this
I was arrested - and incarcerated - with no
treatment to help with my ~~know~~ mental disability
and no treatment to help with memory loss -
this is where OCE come's in,

I was at FOCI- a friend of my Justin- was helping me with memory games- cause I couldn't remember how to play cards didn't remember my marriage etc- he said the call center- has people read and memorize scripts to say to their cust, I should apply- so I did- They hired me- and they knew about my problem. They taught me techniques on how to remember their scripts. - you repeat them over and over making your mind work and force your mind to remember-

"talk about a headache"

But it worked- I worked for the call center for almost 4yrs until it was shut down so I applied for DMV at OSCI - I wanted more help with my memory- I knew it was a long shot but I was hired.

and transfered to OSCI- so this is where OCF/DMV really Come in to help me Succeed- They Knew of my disability really Quick- But They didn't Judge me. They Found new way's to teach me- They Showed me how to remember things a Better Different way- and I'm proud to SAY I'm working on my 3rd year at the DMV. and because of OCF giving me the chance to work for them I Beat the Impossible- the Doctors Said I Would never regain my memory- and I would have a hard time remembering things- today I have 90% of my memory Back- and Remember almost my whole Marriage my Kids Birthday- Through OCF/DMV- I Beat the odds-

when i should have ~~died~~ died- I
Became Some one who is So Great fule
and Blessed- For OCE- and CAN Say
I Believe Im a Very Good phone Agent
For DMV- I hope they feel the Same.
This why I told ms Stanek- and michelle
DMV/OCE this is my Life Line- so Yeah
people may not return to being a drug
dealer- or a gang member- these are
all Great option- But how many Can
Say OCE SAved their Lifes, "I CAN"
when the Doctors SAY to me I wont live
much longer- to saying I'll never regain
my ~~Memory~~- Memory- Thrash God- OCE and
the willingness that DMV was willing
to help- I'm not only got my full memory

Back- But my children see me as being a Better father to them- they almost lost their father do to Bad choices- they see me succeed in here it makes them want to succeed- to where my children's friends see them succeed- ~~to~~ MAKE them want to succeed it's a Domino affect- So it's not just AIC that OCE is helping / SAVING- But it people they don't even know- or had Any knowledge they were helping- So people want to SAY its a slave wage- why don't they talk about the Hours- the $1000 of $1000 of Dollars- OCE- DMV- have paid to Give me the training I have today- or the Hours ~~of~~ on Hours they spent on me teaching me something the Doctors Said Could never happen.

How can you put a price tag on
Some thing thats price less - Show me Any other
Company thats willing to take the time to
Retrain - rehabilitate - reconstruct, and have the
Will to Never Give up - on Some one -
You may not know of my - But I do -
There Called OCE, Oregon Collection Enterprise
DMV - Department of Motor vehicle -
So before the public Decides to pull another
Contract - Know the whole Story - not just
one person version - I'm Lost Alot of friend
I Loved through out Life - and I lost
alot of things I'm passionate about -
I'm very passionate about OCE - and I
Love working for DMV -

I don't want to lose anything I'm passionate about - or love - people know that I talked a lady out of suicide on the phone I know what that means - I was able to help the police stop a lady from hitting her children while on the phone - I'm passionate about being that life line between me and that cust - as OCE/DMV was my life line - Now you know my story - so before you pull another contract - it's not just the A/C - your hurting - the line of people - that are affected is non ending - so please think twice - Before you take away our life line.

OCE/DMV/ THANK you for giving that chance and for being me and my family's life line.

Sincerely
Kevin