7-6-20

To: Mr. Ken Jeske - OCE Administrator

RE: Comments on OCE - Feel free to share this with whomever including Mr. Overstreet and Mr. Meadows and Mr. Burt

* Mr. Jeske, good day Sir:

My John Sir, I've known you since Santiam in 2001-03 when I was there. Shook hands with you the last few times you were out here at EOCI.

In regards to OCE - my experience at the Call Center with Mr. Meadows and Mr. Overstreet have been nothing but positive. I've worked many campaigns for them.

I have over 5 1/2 years along with Garment Factory (Cutting Table) through OCE. I had to leave Garment Factory to do some legal work. However all during my time at the EOCI OCE Call Center it has helped me alot in bettering - improving - polishing - my communication skills. It has also allowed for positive reviews to be used in future resume' for employment once released and helped me to save money for release. Mr. Overstreet and Mr. Meadows have accomodated any call outs for legal - medical or what ever and have been of great

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assistance in letting me perform this Job - We have to earn it - meet goals - but I - we as a team do it!

I am a Welder/Fabricator/Iron Worker by trade. I JUH can't Jump back into that without renewing my Certifications and purchasing special equipment which will COH money. But the skills and reviews and certificates and money saved will allow me to go to a Salem/Keizer Call Center and obtain a Job rather easily. Mr. Meadows and Mr. Overstreet even said have your prospective employer call them for their version of my Call Center Abilities which I must say are much better than when I first started. I worked for Microfleet Salem Microwave Tower and Steel Head Metals as Supervisor for years and then at Stevens Salem Equipment - Built Salem Sky Bridges (2) at the Salem Hospital. The skills I've learned in being able to talk and communicate in a call center will help me to succeed and NOT come back to prison. So far as for OCE EOCI Call Center Mr. Overstreet - Mr. Meadows Mr. Bartholomew, this must continue. All the other meaningfull - (other than Education Department) has been removed or never existed. I've also learned massive computer skills. AJC says keep em around!

Respectfully John

EOCI - OCE

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